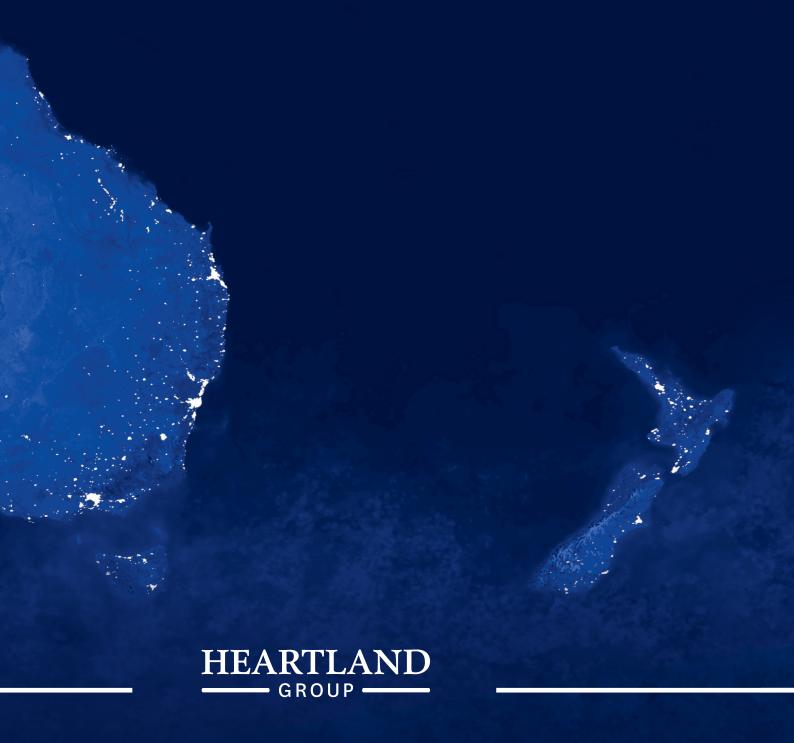
Kāhui Puka Meka FY2023 Company Factsheet



FY2023 results at a glance

GROSS FINANCE RECEIVABLES 1 \$6.8b FY22 \$6.2b	RETURN ON EQUITY Y FY23 10.4% FY22 underlying return on equity 11.9% Underlying return on equity 12.6%
EARNINGS PER SHARE	NET INTEREST MARGIN Consistently higher than banking peers² 397% FY23 underlying net interest margin 4.00% FY22 405% underlying net interest margin 4.16%
FINAL DIVIDEND DECLARED FY23 6.0 CPS FY22 5.5 CPS	TOTAL DIVIDEND FOR THE YEAR 11.5 CPS FY22 11.0 CPS

 $^{^1\}mathrm{Excludes}$ the impact of changes in foreign currency exchange (FX) rates. $^2\mathrm{KPMG}$ FIPS Report March 2023.

FY2023 results at a glance



Our business

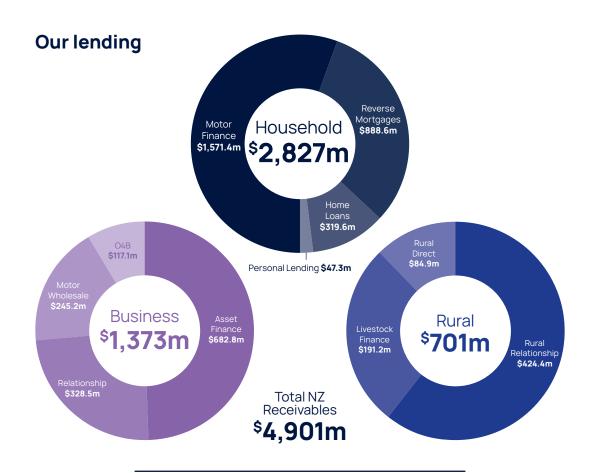
Our people



Our funding



Our business





To create sustainable growth and differentiation by providing products that are the 'best or only' of their kind, through scalable digital platforms. This is underpinned by three key strategic pillars:



1. Business as usual growth

Continuing to maximise current positioning while expanding product variations.



2. Frictionless service at the lowest cost

Investing in technology and improving customer experience while lowering costs through removing 'friction' (processes and tasks that can be automated or accessed through self-service platforms).



3. Expansion in Australia

Growing Reverse Mortgages while broadening our offering both to the senior demographic and in areas where we have expertise, and where it meets our 'best or only' model, e.g. Livestock Finance and, following completion of the Challenger Bank acquisition (subject to APRA and RBNZ approval), Motor Finance and Asset Finance.

"Putting our people and environment at the heart of what we do, to build a sustainable future."



Environment

 Support the just transition to a net-zero economy.



People

- Create a pathway and place for Heartland's people to grow, thrive and be empowered to achieve Heartland's goals as one team.
- Care for the communities Heartland operates in.
- Care for Heartland's customers



Financial wellbeing

 Support the financial wellbeing of Heartland's customers and communities.

More at www.heartlandgroup.info/sustainability

Share information

NZX/ASX code	HGH
First listed on the NZX	1 February 2011 (HBL), 1 November 2018 (HGH)
First listed on the ASX	1 November 2018 (HGH)
Share price at 30 June 2023	\$1.70
Shares on issue at 30 June 2023	709,658,200
Market capitalisation at 30 June 2023	\$1,206.42m
Average daily trading for 90 days to 30 June 2023	336,064 shares (on-market, NZ and AU listings)
Share price low/high for 12 months to 30 June 2023	NZD \$1.50/NZD \$2.16
Financial year end	30 June 2023
NZX industry sector	Finance & other industries

Research coverage

Company	Analyst	Email
Craigs Investment Partners	Wade Gardiner	wade.gardiner@craigsip.com
Forsyth Barr	Andrew Harvey-Green Mark Robertson	andrew.harvey-green@forsythbarr.co.nz mark.robertson@forsythbarr.co.nz
Jarden	Grant Lowe James Stanners	grant.lowe@jarden.co.nz james.stanners@jarden.co.nz
Macquarie	Stephen Hudson	stephen.hudson@macquarie.com

Long term issuer default ratings

Heartland Group Holdings Limited BBB (outlook negative)
Heartland Bank Limited BBB (outlook stable)
Heartland Australia Group Pty Ltd BBB- (outlook negative)

Heartland Group Board

Gregory Tomlinson

Chair and Non-Executive Director

Jeff Greenslade

Directors

CEO and Executive Director

Ellen Comerford

Independent Non-Executive Director

Kathryn Mitchell

Independent Non-Executive Director

Geoff Summerhayes

Independent Non-Executive Director

Heartland Bank Board

Bruce Irvine

Chair and Independent Non-Executive Director

Jeff Greenslade

Executive Director

Edward John Harvey

Independent Non-Executive Director

Kathryn Mitchell

Non-Independent Non-Executive Director

Shelley Ruha

Independent Non-Executive Director

Simon Tyler

Independent Non-Executive Director

Jeff Greenslade

Group CEO

Chris Flood

Deputy Group CEO

Leanne Lazarus

Heartland Bank CEO

Andrew Dixson

Chief Financial Officer

Michael Drumm

Group Chief Operating Officer

Mike Grenfell

Heartland Bank Chief Operating Officer

Aleisha Langdale

Head of Strategic Execution & Analysis

Doug Snell

StockCo Australia CEO

Lana West

Group Chief People & Culture Officer

Andy Wood

Heartland Bank Chief Risk Officer